

Payment Policy

This Payment Policy sets out the <https://ecliptic.ltd/>,

Ecliptic ICN LIMITED (711291), 18 Mallow Street, Co. Limerick, Limerick, V94N12Y, Ireland.

(further "We", "Us", "Our") policy in relation to the collection of Customers ("You") fees and charges payable for the use of <https://ecliptic.ltd/> Services and the provision of its Services.

1. Purchase terms

1.1. You understand that in order to use our Services at our Dashboard (<https://ecliptic.ltd/>) you need to join Hub. To buy a token You need to be authorized to your account and pay for it using Your payment method.

1.2. To purchase any of our Services You need to buy a token using your preferred payment method to acquire it.

1.3. As soon as we are notified about your payment, we undertake to upload your token balance

1.4. We are not obligated to execute the purchase in case the payment fails or is denied by the payment service provider.

1.5. By purchasing our services, you are explicitly agreeing that you clearly understand and agree to what you are purchasing.

1.6. Purchases shall be made only from one's own Customer account.

1.7. We reserve the right to refuse any order you place with us. We may, in our sole discretion, limit or cancel quantities purchased per person or per order. These restrictions may include orders placed by or under the same Customer account, the same credit card, and/or orders that use the same billing and/or shipping address. In the event that we make a change to or cancel an order, we may attempt to notify you by contacting the e-mail and/or billing address/phone number provided at the time the order was made

1.8. You agree to provide current, complete, and accurate purchase and account information for all purchases made at our store. You agree to promptly update your account and other information, including your email address and credit card numbers, and expiration dates so that we can complete your transactions and contact you as needed.

2. Prices and payments

2.1. We reserve the right to change the token price that has been set forth, but the listed prices at the time of order placement are valid.

2.2. Payments can be charged to the customer's account with a debit/credit card or any other payment source used to make the purchase.

2.3. Payments are processed using a secure and verified payment gateway, with no sensitive financial information being input through our website. A secure method of accepting payments is processed using SSL encryption.

2.4. You acknowledge and understand that the order will not be processed if a debit/credit card payment or any other payment source is not approved or returned for insufficient funds on deposit.

2.5. Upon a fraudulent attempt to file a dispute or chargeback, we reserve the right, if necessary, to reset purchases made, terminate your account, and/or permanently ban your IP address. Users acknowledge that chargebacks, disputes, or payment reversals will not be carried out prior to discussing the situation with our support team.

3. Refunds, Returns & Replacements

3.1. You acknowledge and agree that any payments made for buying our tokens and any spending of the tokens are non-refundable and non-transferable.

3.2. The tokens are virtual and cannot be exchanged for real-world currency of any kind.

3.3 You may request a refund within 14 days of payment, provided that the tokens have not been used. Refunds will not be issued for any tokens that have been redeemed or utilized in any way.

4. Disclaimer

4.1. There is no guarantee that you will be able to access the Hub at any time, and if the server is no longer working, all tokens will be canceled from the account.

Updated: 02.10.2025