

Privacy policy

Your privacy is important to us.

Ecliptic ICN LIMITED (711291), 18 Mallow Street, Co. Limerick, Limerick, V94N12Y, Ireland.

(further "We", "Us", "Our") operating under the ECLIPTIC brand policy to respect your privacy regarding any information we may collect from you across our website <https://ecliptic.ltd/>. We respect your privacy rights. This privacy policy describes what personal information is collected from users of the Website and further how this information is processed and protected.

INFORMATION WE COLLECT & USE OF INFORMATION

When you visit our website or connect to our servers, we might collect and process the following data:

Your computer's Internet PROTOCOL (IP) address

Information about the browser used (when you visit our website)

The time of your visit to the website

Any further data may be collected and processed only if you choose to share it (Register an account on our website or fill in the fields on your user profile. This data is considered "identifying information" as it can personally identify you. We only request personal information relevant to providing you with a service and only use it to help provide or improve this service.

We collect information by fair and lawful means, with your knowledge and consent. We also let you know why we're collecting it and how it will be used. You are free to refuse our request for this information, with the understanding that we may be unable to provide you with some of your desired services without it.

We collect this information in order to:

Administer our Website and personalize it for you;

Monitor and analyze trends, usage, and activity in connection with our Website and services, and provide third parties with aggregated and anonymized statistical information about our Users;

Prevent, detect, and investigate violations of this Privacy Policy and/or our Website or any fraud and other illegal activities.

When you access the Website or use our Service, we may place small data files called cookies on your computer or other device.

We use these technologies to recognize you as our User, customize our Website for you, and to monitor usage of our Website. See Section “Cookie Policy” on our website for more information.

We may use a combination of identifying and non-identifying information to understand who our visitors are, how they use our services, and how we may improve their experience of our website in the future. We do not disclose the specifics of this information publicly but may share aggregated and anonymized versions of this information, for example, in the website and customer usage trend reports.

DATA PROCESSING AND STORAGE

We only retain personal information for as long as necessary to provide a service or to improve our services in the future. While we retain this data, we will protect it within commercially acceptable means to prevent loss and theft, as well as unauthorised access, disclosure, copying, use, or modification. That said, we advise that no method of electronic transmission or storage is 100% secure, and we cannot guarantee absolute data security.

How Do We Protect Personal Data

Personal data shall be subject to additional safeguards to ensure this data is processed securely. For example, we work hard to ensure data is encrypted when in transit and storage, and access to this data will be strictly limited to a minimum number of individuals and subject to confidentiality commitments.

We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Policy. Unfortunately, the transmission of information via the Internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to any of our websites; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorized access. When possible, encryption is used.

Personal Data Processing

We hereby inform our clients that we perform processing of personal data in accordance with the personal data protection laws and regulations of the UK. By accepting this Agreement, the customer accepts personal data processing.

PCI Standards and Payment Security

We provide paid products and/or services on our Website. In that case, we use third-party services for payment processing (e.g., payment processors).

We do not retain, share, store, or use personal information for any secondary purposes, and will exercise reasonable care to prevent disclosure or use of credit/debit card information. That information is provided directly to our third-party payment processors, whose use of your personal information is governed by their Privacy Policy. These payment processors adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council.

We work to protect the security of your information during transmission by using the Secure Sockets Layer (SSL) software that encrypts information when you log in.

Information Sharing and Disclosure

We do not sell or rent any personally identifiable information about you to any third party.

We may disclose your information where we are legally required to do so in order to comply with applicable law, governmental requests, judicial proceeding, court order, or legal process, such as in response to a court order or a subpoena (including in response to public authorities to meet national security or law enforcement requirements), or where we believe it is necessary to investigate, prevent or take action regarding illegal activities, and as otherwise required by law.

Our contractors may have access to personally identifiable information to help carry out the services they are performing for us.

COOKIES

We use “cookies” to collect information about you and your activity across our site and to increase the effectiveness of the <https://ecliptic.ltd/> website, as well as to help obtain information about users: from which country users visited the site, their number, which pages they visited, and what their advertising preferences are. Cookies are small text files, temporarily placed on your computer or other device connected to the Internet.

If you do not wish to accept cookies from us, you should instruct your browser to refuse cookies from our website, understanding that we may be unable to provide you with some of your desired services without them.

This policy covers only the use of cookies between your computer and our website; it does not cover the use of cookies by any third-party services we use on our site.

THIRD-PARTY ACCESS TO INFORMATION

We may use third-party services for our website and marketing activities. These services may access our data solely for the purpose of performing specific tasks on our behalf. We do not

share any personally identifying information with these services without your explicit consent. We do not give these services permission to disclose or use any of our data for any other purpose.

We will refuse government and law enforcement requests for data if we believe a request is too broad or unrelated to its stated purpose. However, we may cooperate if we:

Believe the requested information is necessary and appropriate to comply with legal process;

To protect our own rights and property;

To protect the safety of the public and any person;

To prevent a crime;

To prevent what we reasonably believe to be illegal;

To prevent what we reasonably believe to be legally actionable or unethical activity;

We do not otherwise share or supply personal information to third parties.

We do not sell or rent your personal information to marketers or third parties.

MINORS PRIVACY

We do not knowingly solicit data from or market to children under 18 years of age. By using the

Services, you represent that you are at least 18 or that you are the parent or guardian of such a minor and consent to such minor's use of the Services. If we learn that personal information from users less than 18 years of age has been collected, we will deactivate the account and take reasonable measures to promptly delete such data from our records. If you become aware of any data we have collected from children under age 18, please contact us.

LIMITS OF LIABILITY

This privacy policy only covers our own collection and handling of data. We only work with partners, affiliates, and third-party providers whose privacy policies align with ours; however, we cannot accept responsibility or liability for their respective privacy practices.

Our website may link to external sites that are not operated by us. Please be aware that we have no control over the content and policies of those sites, and cannot accept responsibility or liability for their respective privacy practices.

CHANGES TO THIS POLICY

At our discretion, we may update this policy to reflect current acceptable practices. We will take reasonable steps to let users know about changes via our website. Your continued use of this site after any changes to this policy will be regarded as acceptance of our practices around data and personal information.

YOUR RIGHTS AND RESPONSIBILITIES

As our user, you have the right to be informed about how your data is collected and used. You are

entitled to know what data we collect about you, and how it is processed. You are entitled to correct and update any personal information about you, and to request that this information be deleted.

You are entitled to restrict or object to our use of your data, while retaining the right to use your personal information for your purposes. You have the right to opt out of data about you being used in decisions based solely on automated processing.

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